

**American University of Armenia**

**2016 JUNIOR STUDENT EXIT SURVEY**



**Prepared by  
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## Table of contents

Methodology and Background.....	3
2016 AUA Junior Student Exit Survey: University-Wide Report .....	4

## Methodology and Background

### *Instrument Design and Timeline*

From April 18–May 2, 2016, the American University of Armenia (AUA) administered its 2016 Junior Student Exit Survey. The survey was carried out by the university's Institutional Research Office (IRO) with the support of the Provost and the academic programs.

The objectives of the survey were to gather information from junior students about their second year experience, academic environment, extracurricular activities, satisfaction with services provided at the university, expectations for upcoming academic year, as well as to identify areas of possible improvements.

This report describes the methodology used for the survey and presents the findings in tables.

### *Sample, Procedures, Response Rate*

The survey population included 388 junior students:

- 132 students from the Bachelor of Arts in Business (BAB) program,
- 36 students from the Bachelor of Science in Computational Sciences (BS CS) program,
- 51 students from the Bachelor of Arts in English and Communications (BA EC) program.

An email was sent from the Provost on April 18 highlighting the importance of the survey, requesting participation and providing direct link to on-line survey.

In seeking a high response rate, the following course of action was taken:

- Two reminder emails were sent from the IRO on April 26 and May 2.
- Reminder fliers were posted around campus (academic program offices, cafeteria, student lounge, lobbies).
- Deans, Program Chairs, the Center for Student Success and the Office of the Registrar were asked to promote participation.

A total of 156 (71.2%) out of 219 junior students participated in the survey. The results of 27 partially completed surveys were excluded in the analyses, thus denoting **a response rate of 58.9%**.

Upon completion of the on-line survey, data were generated through SPSS, and statistical analyses such as frequencies, cross-tabulations, and mean of the responses were performed.

## 2016 AUA Junior Student Exit Survey: University-Wide Report

N	Question	Response options	Count	%	Valid %	Mean
1	<b>During the current academic year, approximately how many hours did you spend each week doing the following?</b>					
	a. Studying, reading, or doing home tasks to prepare for class	0	0	0%	0%	
		1-5	13	10%	10%	
		6-10	23	18%	18%	
		11-15	38	29%	29%	
		16-20	29	22%	22%	
		More than 20	26	20%	20%	
		Total	129	100%	100%	
		Missing values				
		Total				
	b. Working at a job for pay	0	55	43%	44%	
		1-5	11	9%	9%	
		6-10	10	8%	8%	
		11-15	7	5%	6%	
		16-20	18	14%	14%	
		More than 20	24	19%	19%	
		Total	125	97%	100%	
		Missing values	4	3%		
		Total	129	100%		
	c. Participating in activities such as sports, student newspaper, student council, music groups, etc.	0	38	29%	30%	
		1-5	54	42%	43%	
		6-10	17	13%	14%	
		11-15	9	7%	7%	
		16-20	6	5%	5%	
		More than 20	1	1%	1%	
		Total	125	97%	100%	
		Missing values	4	3%		
		Total	129	100%		
	d. Volunteering	0	47	36%	37%	
		1-5	45	35%	35%	
		6-10	21	16%	17%	
		11-15	5	4%	4%	
		16-20	5	4%	4%	
		More than 20	4	3%	3%	
		Total	127	98%	100%	
		Missing values	2	2%		
		Total	129	100%		
	e. Socializing or spending time with friends	0	6	5%	5%	
		1-5	41	32%	32%	
		6-10	50	39%	39%	
		11-15	20	16%	16%	
		16-20	5	4%	4%	
		More than 20	5	4%	4%	
		Total	127	98%	100%	
		Missing values	2	2%		
		Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean
2	<b>During the current academic year, approximately how many hours did you spend on homework for EACH COURSE in a typical week?</b>	0	2	2%	2%	
		1-5	63	49%	49%	
		6-10	40	31%	31%	
		11-15	11	9%	9%	
		16-20	9	7%	7%	
		More than 20	3	2%	2%	
		Total	128	99%	100%	
		Missing values	1	1%		
		Total	129	100%		
3	<b>During the current academic year, how many writing assignments of the following lengths did you complete?</b>	a. Up to 2 pages	0	4	3%	3%
			1-2	17	13%	15%
			3-9	50	39%	43%
			10-15	26	20%	22%
			More than 15	19	15%	16%
			Total	116	90%	100%
			Missing values	13	10%	
			Total	129	100%	
		b. Between 3 and 5 pages	0	6	5%	5%
			1-2	34	26%	29%
			3-9	60	47%	51%
			10-15	14	11%	12%
			More than 15	4	3%	3%
			Total	118	91%	100%
			Missing values	11	9%	
			Total	129	100%	
		c. Between 6 and 10 pages	0	13	10%	11%
			1-2	53	41%	44%
			3-9	46	36%	38%
			10-15	8	6%	7%
			More than 15	1	1%	1%
			Total	121	94%	100%
			Missing values	8	6%	
			Total	129	100%	
		d. 11 pages and more	0	52	40%	44%
			1-2	47	36%	40%
			3-9	12	9%	10%
10-15	4		3%	3%		
More than 15	2		2%	2%		
Total	117		91%	100%		
Missing values	12		9%			
Total	129		100%			
4	<b>To what extent did your courses challenge you to do your best work during the current academic year?</b>	1 - Not at all	5	4%	4%	
		Very little	9	7%	7%	
		Some	54	42%	43%	
		Quite a bit	37	29%	29%	
		5 - Very much	22	17%	17%	
		Total	127	98%	100%	
		Missing values	2	2%		
		Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean
5	<b>During the current academic year, how often did you do the following?</b>					
	a. Study when there were more interesting things to do	1-Never	4	3%	3%	
		2	14	11%	11%	
		3	23	18%	18%	
		4	26	20%	21%	
		5	22	17%	17%	
		6-Very often	37	29%	29%	
		Total	126	98%	100%	4.26
		Missing values	3	2%		
		Total	129	100%		
	b. Look for information to help you understand course material	1-Never	3	2%	2%	
		2	7	5%	5%	
		3	14	11%	11%	
		4	30	23%	23%	
		5	29	22%	23%	
		6-Very often	45	35%	35%	
		Total	128	99%	100%	4.64
		Missing values	1	1%		
		Total	129	100%		
	c. Take part in class discussions	1-Never	2	2%	2%	
		2	10	8%	8%	
		3	25	19%	20%	
		4	24	19%	19%	
		5	31	24%	24%	
		6-Very often	36	28%	28%	
		Total	128	99%	100%	4.41
		Missing values	1	1%		
		Total	129	100%		
	d. Ask your instructor for help with difficult assignments	1-Never	17	13%	13%	
		2	25	19%	20%	
		3	28	22%	22%	
		4	29	22%	23%	
		5	22	17%	17%	
		6-Very often	6	5%	5%	
		Total	127	98%	100%	3.25
		Missing values	2	2%		
		Total	129	100%		
	e. Finish what you started despite difficulties	1-Never	0	0%	0%	
		2	5	4%	4%	
		3	10	8%	8%	
		4	19	15%	15%	
		5	40	31%	31%	
		6-Very often	54	42%	42%	
		Total	128	99%	100%	5.00
		Missing values	1	1%		
		Total	129	100%		
	f. Keep working hard even if you receive a bad grade	1-Never	4	3%	3%	
		2	14	11%	11%	
		3	12	9%	9%	
		4	22	17%	17%	
		5	33	26%	26%	
		6-Very often	43	33%	34%	
		Total	128	99%	100%	4.52
		Missing values	1	1%		
		Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean	
6	<b>Have you participated in or attended any UNIVERSITY-SPONSORED co-curricular activities (clubs, public lectures, clean-ups, etc.) during the current academic year?</b>	Yes	86	67%	67%		
		No	42	33%	33%		
		Total	128	99%	100%		
		Missing values	1	1%			
		Total	129	100%			
7	<b>During the current academic year, did you experience difficulty with the following</b>	a. Learning new material	No	72	56%	56%	
			Yes	30	23%	23%	
			Not sure	26	20%	20%	
			Total	128	99%	100%	
			Missing values	1	1%		
		Total	129	100%			
		b. Managing your time	No	27	21%	21%	
			Yes	90	70%	70%	
			Not sure	11	9%	9%	
			Total	128	99%	100%	
			Missing values	1	1%		
		Total	129	100%			
		c. Paying tuition	No	51	40%	40%	
			Yes	63	49%	50%	
			Not sure	12	9%	10%	
			Total	126	98%	100%	
			Missing values	3	2%		
		Total	129	100%			
		d. Getting help with classes	No	76	59%	59%	
Yes	23		18%	18%			
Not sure	29		22%	23%			
Total	128		99%	100%			
Missing values	1		1%				
Total	129	100%					
e. Making new friends	No	102	79%	80%			
	Yes	18	14%	14%			
	Not sure	8	6%	6%			
	Total	128	99%	100%			
	Missing values	1	1%				
Total	129	100%					
f. Relating to faculty	No	74	57%	58%			
	Yes	29	22%	23%			
	Not sure	25	19%	20%			
	Total	128	99%	100%			
	Missing values	1	1%				
Total	129	100%					
8	<b>Describe the quality of your interaction with the following during the current academic year.</b>	a. Your Academic Advisor	1-Very poor	10	8%	8%	
			2	8	6%	6%	
			3	13	10%	10%	
			4	17	13%	13%	
			5	21	16%	16%	
			6	22	17%	17%	
			7-Excellent	33	26%	26%	
			Not applicable	4	3%	3%	
			Total	128	99%	100%	4.70
			Missing values	1	1%		
			Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean
b. Faculty		1-Very poor	10	8%	8%	4.46
		2	9	7%	7%	
		3	14	11%	11%	
		4	23	18%	18%	
		5	19	15%	15%	
		6	27	21%	21%	
		7-Excellent	21	16%	17%	
		Not applicable	4	3%	3%	
		Total	127	98%	100%	
		Missing values	2	2%		
Total	129	100%				
d. Other administrative staff		1-Very poor	10	8%	8%	3.90
		2	10	8%	8%	
		3	12	9%	9%	
		4	22	17%	17%	
		5	16	12%	13%	
		6	22	17%	17%	
		7-Excellent	19	15%	15%	
		Not applicable	17	13%	13%	
		Total	128	99%	100%	
		Missing values	1	1%		
Total	129	100%				
e. Other students		1-Very poor	2	2%	2%	5.15
		2	7	5%	5%	
		3	8	6%	6%	
		4	22	17%	17%	
		5	24	19%	19%	
		6	30	23%	23%	
		7-Excellent	33	26%	26%	
		Not applicable	2	2%	2%	
		Total	128	99%	100%	
		Missing values	1	1%		
Total	129	100%				
f. Staff in the Office of the Registrar including Financial Aid		1-Very poor	12	9%	9%	4.35
		2	11	9%	9%	
		3	11	9%	9%	
		4	16	12%	13%	
		5	20	16%	16%	
		6	24	19%	19%	
		7-Excellent	26	20%	20%	
		Not applicable	8	6%	6%	
		Total	128	99%	100%	
		Missing values	1	1%		
Total	129	100%				
g. Staff in the Library		1-Very poor	5	4%	4%	5.18
		2	5	4%	4%	
		3	11	9%	9%	
		4	13	10%	10%	
		5	21	16%	16%	
		6	32	25%	25%	
		7-Excellent	38	29%	30%	
		Not applicable	3	2%	2%	
		Total	128	99%	100%	
		Missing values	1	1%		
Total	129	100%				



N	Question	Response options	Count	%	Valid %	Mean
	h. Staff in the Center for Student Success	1-Very poor	23	18%	18%	
		2	10	8%	8%	
		3	13	10%	10%	
		4	12	9%	9%	
		5	12	9%	9%	
		6	16	12%	13%	
		7-Excellent	18	14%	14%	
		Not applicable	24	19%	19%	
		Total	128	99%	100%	3.22
		Missing values	1	1%		
		Total	129	100%		
<b>9</b>	<b>Please indicate your level of satisfaction with the following Administrative Services in the University</b>					
	a. Classroom facilities and equipment	1-Very satisfied	34	26%	27%	
		Satisfied	81	63%	63%	
		Neither satisfied nor dissatisfied	11	9%	9%	
		Dissatisfied	2	2%	2%	
		5-Very dissatisfied	0	0%	0%	
		Not applicable	0	0%	0%	
		Total	128	99%	100%	1.85
		Missing values	1	1%		
		Total	129	100%		
	b. Computer resources	1-Very satisfied	33	26%	26%	
		Satisfied	68	53%	53%	
		Neither satisfied nor dissatisfied	16	12%	13%	
		Dissatisfied	7	5%	5%	
		5-Very dissatisfied	3	2%	2%	
		Not applicable	1	1%	1%	
		Total	128	99%	100%	2.03
		Missing values	1	1%		
		Total	129	100%		
	c. Food services	1-Very satisfied	29	22%	23%	
		Satisfied	64	50%	50%	
		Neither satisfied nor dissatisfied	23	18%	18%	
		Dissatisfied	7	5%	5%	
		5-Very dissatisfied	3	2%	2%	
		Not applicable	2	2%	2%	
		Total	128	99%	100%	2.10
		Missing values	1	1%		
		Total	129	100%		
	d. Library resources	1-Very satisfied	36	28%	28%	
		Satisfied	73	57%	57%	
		Neither satisfied nor dissatisfied	9	7%	7%	
		Dissatisfied	5	4%	4%	
		5-Very dissatisfied	3	2%	2%	
		Not applicable	2	2%	2%	
		Total	128	99%	100%	1.91
		Missing values	1	1%		
		Total	129	100%		
	e. Library support services	1-Very satisfied	38	29%	30%	
		Satisfied	75	58%	59%	
		Neither satisfied nor dissatisfied	8	6%	6%	
		Dissatisfied	2	2%	2%	
		5-Very dissatisfied	1	1%	1%	
		Not applicable	4	3%	3%	
		Total	128	99%	100%	1.76
		Missing values	1	1%		
		Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean
	f. Services provided by the Office of the Registrar (except Financial Aid services)	1-Very satisfied	23	18%	18%	
		Satisfied	59	46%	46%	
		Neither satisfied nor dissatisfied	26	20%	20%	
		Dissatisfied	12	9%	9%	
		5-Very dissatisfied	3	2%	2%	
		Not applicable	4	3%	3%	
		Total	127	98%	100%	2.22
		Missing values	2	2%		
		Total	129	100%		
	g. Financial Aid services-tuition assistance, scholarship, deferred payment, work study	1-Very satisfied	25	19%	20%	
		Satisfied	45	35%	36%	
		Neither satisfied nor dissatisfied	25	19%	20%	
		Dissatisfied	9	7%	7%	
		5-Very dissatisfied	9	7%	7%	
		Not applicable	12	9%	10%	
		Total	125	97%	100%	2.17
		Missing values	4	3%		
		Total	129	100%		
	h. Workshops provided by Center for Student Success	1-Very satisfied	12	9%	9%	
		Satisfied	47	36%	37%	
		Neither satisfied nor dissatisfied	36	28%	28%	
		Dissatisfied	3	2%	2%	
		5-Very dissatisfied	4	3%	3%	
		Not applicable	26	20%	20%	
		Total	128	99%	100%	1.92
		Missing values	1	1%		
		Total	129	100%		
	i. Services provided by the Writing and Math Center	1-Very satisfied	10	8%	8%	
		Satisfied	36	28%	28%	
		Neither satisfied nor dissatisfied	42	33%	33%	
		Dissatisfied	1	1%	1%	
		5-Very dissatisfied	2	2%	2%	
		Not applicable	37	29%	29%	
		Total	128	99%	100%	1.73
		Missing values	1	1%		
		Total	129	100%		
	j. Counseling Services	1-Very satisfied	10	8%	8%	
		Satisfied	36	28%	28%	
		Neither satisfied nor dissatisfied	43	33%	34%	
		Dissatisfied	4	3%	3%	
		5-Very dissatisfied	4	3%	3%	
		Not applicable	31	24%	24%	
		Total	128	99%	100%	1.93
		Missing values	1	1%		
		Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean
	k. Services provided by the Alumni and Career Development Office (ACDO)	1-Very satisfied	16	12%	13%	
		Satisfied	48	37%	38%	
		Neither satisfied nor dissatisfied	39	30%	31%	
		Dissatisfied	2	2%	2%	
		5-Very dissatisfied	2	2%	2%	
		Not applicable	20	16%	16%	
		Total	127	98%	100%	1.94
		Missing values	2	2%		
		Total	129	100%		
	l. Academic probation workshops	1-Very satisfied	7	5%	6%	
		Satisfied	35	27%	28%	
		Neither satisfied nor dissatisfied	47	36%	37%	
		Dissatisfied	4	3%	3%	
		5-Very dissatisfied	0	0%	0%	
		Not applicable	34	26%	27%	
		Total	127	98%	100%	1.84
		Missing values	2	2%		
		Total	129	100%		
	m. Procedures for paying tuition	1-Very satisfied	14	11%	11%	
		Satisfied	54	42%	42%	
		Neither satisfied nor dissatisfied	34	26%	27%	
		Dissatisfied	7	5%	5%	
		5-Very dissatisfied	5	4%	4%	
		Not applicable	14	11%	11%	
		Total	128	99%	100%	2.16
		Missing values	1	1%		
		Total	129	100%		
	n. Guidance on course selection	1-Very satisfied	14	11%	11%	
		Satisfied	49	38%	38%	
		Neither satisfied nor dissatisfied	35	27%	27%	
		Dissatisfied	21	16%	16%	
		5-Very dissatisfied	6	5%	5%	
		Not applicable	3	2%	2%	
		Total	128	99%	100%	2.59
		Missing values	1	1%		
		Total	129	100%		
	o. Academic Advising	1-Very satisfied	19	15%	15%	
		Satisfied	60	47%	47%	
		Neither satisfied nor dissatisfied	33	26%	26%	
		Dissatisfied	15	12%	12%	
		5-Very dissatisfied	0	0%	0%	
		Not applicable	1	1%	1%	
		Total	128	99%	100%	2.33
		Missing values	1	1%		
		Total	129	100%		
	p. Class size (number of students in class)	1-Very satisfied	9	7%	7%	
		Satisfied	62	48%	49%	
		Neither satisfied nor dissatisfied	34	26%	27%	
		Dissatisfied	16	12%	13%	
		5-Very dissatisfied	6	5%	5%	
		Not applicable	0	0%	0%	
		Total	127	98%	100%	2.59
		Missing values	2	2%		
		Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean
10	For the current academic year are you a recipient of financial aid from the University (tuition assistance, deferred payment, work-study, scholarship)?	Yes	75	58%	60%	
		No	50	39%	40%	
		Total	125	97%	100%	
		Missing values	4	3%		
		Total	129	100%		
11	How are you paying for your University education? (Check all that apply)	AUA-provided or administered financial aid	72	56%	56%	
		Support from parents or relatives	101	78%	78%	
		Job	32	25%	25%	
		Non-AUA financial aid	5	4%	4%	
		Other	5	4%	4%	
		Total	129			
12	To what extent do you agree or disagree with the following statements about your first-year experience?	a. There is good communication between faculty and students regarding student needs, concerns, and suggestions.				
		1-Strongly agree	14	11%	11%	
		Agree	54	42%	42%	
		Neither agree nor disagree	29	22%	23%	
		Disagree	24	19%	19%	
		5-Strongly disagree	7	5%	5%	
		Total	128	99%	100%	2.66
		Missing values	1	1%		
		Total	129	100%		
		b. Interactions among students and faculty are characterized by mutual respect.				
		1-Strongly agree	15	12%	12%	
		Agree	72	56%	56%	
		Neither agree nor disagree	31	24%	24%	
		Disagree	7	5%	5%	
5-Strongly disagree	3	2%	2%			
Total	128	99%	100%	2.30		
Missing values	1	1%				
Total	129	100%				
c. On the whole, faculty members are well qualified to teach their courses.						
1 - Strongly agree	12	9%	9%			
Agree	46	36%	36%			
Neither agree nor disagree	42	33%	33%			
Disagree	19	15%	15%			
5 - Strongly disagree	9	7%	7%			
Total	128	99%	100%	2.74		
Missing values	1	1%				
Total	129	100%				
d. In general, the courses I took are well taught.						
1-Strongly agree	12	9%	9%			
Agree	46	36%	36%			
Neither agree nor disagree	47	36%	37%			
Disagree	16	12%	13%			
5-Strongly disagree	6	5%	5%			
Total	127	98%	100%	2.67		
Missing values	2	2%				
Total	129	100%				

N	Question	Response options	Count	%	Valid %	Mean
	e. The courses I have taken so far are intellectually challenging and stimulating.	1-Strongly agree	7	5%	6%	
		Agree	49	38%	39%	
		Neither agree nor disagree	48	37%	38%	
		Disagree	17	13%	13%	
		5-Strongly disagree	5	4%	4%	
		Total	126	98%	100%	2.71
		Missing values	3	2%		
		Total	129	100%		
	f. There are opportunities outside the classroom for interaction between students and faculty.	1-Strongly agree	11	9%	9%	
		Agree	68	53%	53%	
		Neither agree nor disagree	26	20%	20%	
		Disagree	17	13%	13%	
		5-Strongly disagree	6	5%	5%	
		Total	128	99%	100%	2.52
		Missing values	1	1%		
		Total	129	100%		
	g. Faculty return written work with constructive feedback.	1-Strongly agree	8	6%	6%	
		Agree	48	37%	38%	
		Neither agree nor disagree	44	34%	34%	
		Disagree	21	16%	16%	
		5-Strongly disagree	7	5%	5%	
		Total	128	99%	100%	2.77
		Missing values	1	1%		
		Total	129	100%		
	h. Faculty return written work in a timely manner.	1-Strongly agree	12	9%	9%	
		Agree	35	27%	28%	
		Neither agree nor disagree	48	37%	38%	
		Disagree	19	15%	15%	
		5-Strongly disagree	13	10%	10%	
		Total	127	98%	100%	2.89
		Missing values	2	2%		
		Total	129	100%		
	i. The grading system at AUA is fair	1-Strongly agree	11	9%	9%	
		Agree	55	43%	43%	
		Neither agree nor disagree	42	33%	33%	
		Disagree	12	9%	9%	
		5-Strongly disagree	7	5%	6%	
		Total	127	98%	100%	2.60
		Missing values	2	2%		
		Total	129	100%		
	j. Policies and procedures are fair.	1-Strongly agree	17	13%	13%	
		Agree	50	39%	39%	
		Neither agree nor disagree	39	30%	31%	
		Disagree	15	12%	12%	
		5-Strongly disagree	6	5%	5%	
		Total	127	98%	100%	2.55
		Missing values	2	2%		
		Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean
	k. The way in which the university communicates with me is effective.	1-Strongly agree	17	13%	13%	
		Agree	59	46%	46%	
		Neither agree nor disagree	40	31%	31%	
		Disagree	8	6%	6%	
		5-Strongly disagree	4	3%	3%	
		Total	128	99%	100%	2.40
		Missing values	1	1%		
		Total	129	100%		
	l. Academic policies and procedures are communicated adequately.	1-Strongly agree	15	12%	12%	
		Agree	46	36%	36%	
		Neither agree nor disagree	54	42%	43%	
		Disagree	7	5%	6%	
		5-Strongly disagree	5	4%	4%	
		Total	127	98%	100%	2.54
		Missing values	2	2%		
		Total	129	100%		
	m. Information about degree requirements are communicated adequately.	1-Strongly agree	18	14%	14%	
		Agree	51	40%	40%	
		Neither agree nor disagree	35	27%	28%	
		Disagree	13	10%	10%	
		5-Strongly disagree	10	8%	8%	
		Total	127	98%	100%	2.57
		Missing values	2	2%		
		Total	129	100%		
	n. I would recommend AUA to prospective undergraduate students.	1-Strongly agree	28	22%	22%	
		Agree	61	47%	48%	
		Neither agree nor disagree	27	21%	21%	
		Disagree	7	5%	5%	
		5-Strongly disagree	5	4%	4%	
		Total	128	99%	100%	2.22
		Missing values	1	1%		
		Total	129	100%		
	o. I understand all of my degree requirements.	1-Strongly agree	18	14%	14%	
		Agree	59	46%	46%	
		Neither agree nor disagree	28	22%	22%	
		Disagree	18	14%	14%	
		5-Strongly disagree	5	4%	4%	
		Total	128	99%	100%	2.48
		Missing values	1	1%		
		Total	129	100%		
13	<b>To what extent do you agree or disagree with the following statement? "If I could start all over again, I would want to attend AUA."</b>	1-Strongly agree	43	33%	34%	
		Agree	43	33%	34%	
		Neither agree nor disagree	27	21%	21%	
		Disagree	9	7%	7%	
		5-Strongly disagree	5	4%	4%	
		Total	127	98%	100%	2.13
		Missing values	2	2%		
		Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean	
14	How would you rate your OVERALL educational experience during the current academic year?	1-Excellent	11	9%	9%	2.27	
		Good	79	61%	62%		
		Average	32	25%	25%		
		Poor	5	4%	4%		
		5-Very poor	1	1%	1%		
		Total	128	99%	100%		
		Missing values	1	1%			
		Total	129	100%			
15	Now that you have almost completed your first academic year, how prepared do you feel in the following skills to continue your studies?	a. Writing skills	1 - Not at all	1	1%	1%	5.49
			2	2	2%	2%	
			3	6	5%	5%	
			4	16	12%	13%	
			5	25	19%	20%	
			6	52	40%	41%	
			7 - Very well	24	19%	19%	
			Total	126	98%	100%	
			Missing values	3	2%		
			Total	129	100%		
		b. English writing skills	1 - Not at all	2	2%	2%	5.40
			2	2	2%	2%	
			3	6	5%	5%	
			4	16	12%	13%	
			5	29	22%	23%	
			6	49	38%	39%	
			7 - Very well	22	17%	17%	
			Total	126	98%	100%	
			Missing values	3	2%		
			Total	129	100%		
		c. Speaking skills	1 - Not at all	0	0%	0%	5.44
			2	3	2%	2%	
			3	2	2%	2%	
4	22		17%	17%			
5	28		22%	22%			
6	51		40%	40%			
7 - Very well	20		16%	16%			
Total	126		98%	100%			
Missing values	3		2%				
Total	129		100%				
d. English speaking skills	1 - Not at all	0	0%	0%	5.29		
	2	5	4%	4%			
	3	7	5%	6%			
	4	18	14%	14%			
	5	32	25%	25%			
	6	45	35%	36%			
	7 - Very well	19	15%	15%			
	Total	126	98%	100%			
	Missing values	3	2%				
	Total	129	100%				

N	Question	Response options	Count	%	Valid %	Mean
	e. Applying scientific methods of inquiry	1 - Not at all	1	1%	1%	
		2	9	7%	7%	
		3	8	6%	6%	
		4	22	17%	18%	
		5	36	28%	29%	
		6	31	24%	25%	
		7 - Very well	18	14%	14%	
		Total	125	97%	100%	4.98
		Missing values	4	3%		
		Total	129	100%		
	f. Computer skills	1 - Not at all	1	1%	1%	
		2	3	2%	2%	
		3	10	8%	8%	
		4	20	16%	16%	
		5	32	25%	26%	
		6	39	30%	31%	
		7 - Very well	20	16%	16%	
		Total	125	97%	100%	5.21
		Missing values	4	3%		
		Total	129	100%		
	g. To critically analyze ideas and information	1 - Not at all	0	0%	0%	
		2	1	1%	1%	
		3	4	3%	3%	
		4	15	12%	12%	
		5	33	26%	26%	
		6	49	38%	39%	
		7 - Very well	23	18%	18%	
		Total	125	97%	100%	5.55
		Missing values	4	3%		
		Total	129	100%		
	h. To lead and guide others	1 - Not at all	2	2%	2%	
		2	3	2%	2%	
		3	5	4%	4%	
		4	21	16%	17%	
		5	28	22%	22%	
		6	45	35%	36%	
		7 - Very well	21	16%	17%	
		Total	125	97%	100%	5.31
		Missing values	4	3%		
		Total	129	100%		
	i. To function as part of a team	1 - Not at all	3	2%	2%	
		2	2	2%	2%	
		3	11	9%	9%	
		4	10	8%	8%	
		5	37	29%	30%	
		6	41	32%	33%	
		7 - Very well	21	16%	17%	
		Total	125	97%	100%	5.26
		Missing values	4	3%		
		Total	129	100%		



N	Question	Response options	Count	%	Valid %	Mean			
16	Please indicate to what extent your ability has changed in the following areas since entering AUA.	a. write effectively	1-Weaker now	4	3%	3%	2.80		
			No change	11	9%	9%			
			3-Stronger now	110	85%	87%			
			N/A	2	2%	2%			
			Total	127	98%	100%			
			Missing values	2	2%				
			Total	129	100%				
			b. Communicate orally	1-Weaker now	6	5%		5%	2.70
				No change	11	9%		9%	
3-Stronger now	105	81%		83%					
N/A	5	4%		4%					
Total	127	98%		100%					
Missing values	2	2%							
Total	129	100%							
c. Think critically	1-Weaker now	2	2%	2%	2.76				
	No change	17	13%	13%					
	3-Stronger now	104	81%	83%					
	N/A	3	2%	2%					
	Total	126	98%	100%					
	Missing values	3	2%						
	Total	129	100%						
d. Work collaboratively in a team	1-Weaker now	0	0%	0%	2.72				
	No change	23	18%	18%					
	3-Stronger now	100	78%	79%					
	N/A	4	3%	3%					
	Total	127	98%	100%					
	Missing values	2	2%						
	Total	129	100%						
e. Work independently	1-Weaker now	1	1%	1%	2.74				
	No change	28	22%	22%					
	3-Stronger now	97	75%	76%					
	N/A	1	1%	1%					
	Total	127	98%	100%					
	Missing values	2	2%						
	Total	129	100%						
f. Acquire new information on your own	1-Weaker now	1	1%	1%	2.81				
	No change	16	12%	13%					
	3-Stronger now	108	84%	85%					
	N/A	2	2%	2%					
	Total	127	98%	100%					
	Missing values	2	2%						
	Total	129	100%						
g. Properly document information	1-Weaker now	0	0%	0%	2.79				
	No change	15	12%	12%					
	3-Stronger now	107	83%	85%					
	N/A	4	3%	3%					
	Total	126	98%	100%					
	Missing values	3	2%						
	Total	129	100%						
h. Understand your own strengths and limitations	1-Weaker now	3	2%	2%	2.74				
	No change	21	16%	17%					
	3-Stronger now	101	78%	80%					
	N/A	2	2%	2%					
	Total	127	98%	100%					
	Missing values	2	2%						
	Total	129	100%						

N	Question	Response options	Count	%	Valid %	Mean
17	<b>How often do you expect to do the following in the NEXT academic year?</b>					
	a. Study when there are more interesting things to do	1 - Never	5	4%	4%	
		2	12	9%	9%	
		3	17	13%	13%	
		4	20	16%	16%	
		5	33	26%	26%	
		6 - Very often	40	31%	31%	
		Total	127	98%	100%	4.45
		Missing values	2	2%		
		Total	129	100%		
	b. Look for information to help you understand course material	1 - Never	1	1%	1%	
		2	2	2%	2%	
		3	12	9%	9%	
		4	26	20%	20%	
		5	30	23%	24%	
		6 - Very often	56	43%	44%	
		Total	127	98%	100%	4.97
		Missing values	2	2%		
		Total	129	100%		
	c. Take part in class discussions	1 - Never	3	2%	2%	
		2	4	3%	3%	
		3	8	6%	6%	
		4	31	24%	24%	
		5	37	29%	29%	
		6 - Very often	44	34%	35%	
		Total	127	98%	100%	4.79
		Missing values	2	2%		
		Total	129	100%		
	d. Ask your instructor for help with difficult assignments	1 - Never	5	4%	4%	
		2	7	5%	6%	
		3	18	14%	14%	
		4	25	19%	20%	
		5	37	29%	29%	
		6 - Very often	35	27%	28%	
		Total	127	98%	100%	4.47
		Missing values	2	2%		
		Total	129	100%		
	e. Finish what you start despite difficulties	1 - Never	1	1%	1%	
		2	0	0%	0%	
		3	7	5%	6%	
		4	12	9%	9%	
		5	34	26%	27%	
		6 - Very often	73	57%	57%	
		Total	127	98%	100%	5.34
		Missing values	2	2%		
		Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean
	f. Keep working hard even if you receive a bad grade on an assignment	1 - Never	0	0%	0%	
		2	3	2%	2%	
		3	11	9%	9%	
		4	16	12%	13%	
		5	35	27%	28%	
		6 - Very often	62	48%	49%	
		Total	127	98%	100%	5.12
		Missing values	2	2%		
		Total	129	100%		
<b>18</b>	<b>For you, how important is that the University provides?</b>					
	a. Academic challenge	1 - Not important	1	1%	1%	
		2	0	0%	0%	
		3	9	7%	7%	
		4	23	18%	18%	
		5	30	23%	24%	
		6 - Very important	64	50%	50%	
		Total	127	98%	100%	5.15
		Missing values	2	2%		
		Total	129	100%		
	b. Support for student success	1 - Not important	7	5%	6%	
		2	2	2%	2%	
		3	10	8%	8%	
		4	20	16%	16%	
		5	39	30%	31%	
		6 - Very important	49	38%	39%	
		Total	127	98%	100%	4.80
		Missing values	2	2%		
		Total	129	100%		
	c. Diverse student body	1 - Not important	3	2%	2%	
		2	4	3%	3%	
		3	11	9%	9%	
		4	29	22%	23%	
		5	33	26%	26%	
		6 - Very important	47	36%	37%	
		Total	127	98%	100%	4.78
		Missing values	2	2%		
		Total	129	100%		
	d. Campus activities and events	1 - Not important	3	2%	2%	
		2	4	3%	3%	
		3	17	13%	13%	
		4	25	19%	20%	
		5	41	32%	32%	
		6 - Very important	37	29%	29%	
		Total	127	98%	100%	4.64
		Missing values	2	2%		
		Total	129	100%		

N	Question	Response options	Count	%	Valid %	Mean
19	What do you expect your average grade to be during the NEXT academic year?	A	59	46%	47%	
		A-	37	29%	29%	
		B+	19	15%	15%	
		B+	6	5%	5%	
		B-	2	2%	2%	
		C+	2	2%	2%	
		C	1	1%	1%	
		C- or lower	0	0%	0%	
		Total	126	98%	100%	
		Missing values	3	2%		
Total	129	100%				
20	Do you expect to graduate in four years?	Yes	111	86%	87%	
		No	1	1%	1%	
		Uncertain	15	12%	12%	
		Total	127	98%	100%	
		Missing values	2	2%		
		Total	129	100%		
21	What is your sex?	Female	77	60%	60%	
		Male	51	40%	40%	
		Total	128	99%	100%	
		Missing values	1	1%		
		Total	129	100%		
22	What is your major?	BAB	75	58%	59%	
		BS CS	18	14%	14%	
		BA EC	35	27%	27%	
		Total	128	99%	100%	
		Missing values	1	1%		
		Total	129	100%		
23	Have you changed your major since entering AUA?	Yes	4	3.1	3.1	
		No	123	95.3	96.9	
		Total	127	98.4	100.0	
		Missing values	2	1.6		
		Total	129	100.0		
24	Do you or your family own a personal desktop or notebook computer that you use for AUA work?	Yes	112	87%	88%	
		No	16	12%	13%	
		Total	128	99%	100%	
		Missing values	1	1%		
		Total	129	100%		
25	What is your citizenship?	RoA (incl. NKR)	119	92%	93%	
		Nom-RoA	9	7%	7%	
		Total	128	99%	100%	
		Missing values	1	1%		
		Total	129	100%		
26	What is your current age?	Up to 16	0	0%	0%	
		17	0	0%	0%	
		18	0	0%	0%	
		19	31	24%	24%	
		20	70	54%	54%	
		21	19	15%	15%	
		22	3	2%	2%	
		23 and over	4	3%	3%	
		Age not specified	2	2%	2%	
		Total	129	100%	100%	

N	Question	Response options	Count	%	Valid %	Mean
27	Have you met with your program chair or advisor to review your progress toward degree completion?	Yes	99	77%	78%	
		No	28	22%	22%	
		Total	127	98%	100%	
		Missing values	2	2%		
		Total	129	100%		